Using FTPS in FileZilla with cPanel

Sometimes referred to as FTPeS, FTPS or other variations, explicit FTP over TLS provides a more secure alternative to regular FTP. It is more secure than FTP because it will encrypt the username and password that is transmitted to make the FTP connection.

1. Open up FileZilla and click on File -> Site Manager

2. Click on the "New Site" Button.

3. Set up your FTP connection as usual.

Under "My Sites" on the left hand pane, name your site whatever you want to call it to identify the account. In this example, we've simply called it: ***"My Site."***

blocked URL

For the fields on the right hand pane, fill out the following:

Host: ftp.yourdomain.com ("yourdomain.com is your actual domain)
Port: 21
Protocol: FTP - File Transfer Protocol
Encryption: Require Explicit FTP over TLS
Login Type: Normal
User: your cPanel username (or user@yourdomain.com if you created additional FTP users.*)
Password: Your cPanel Password (or the password that you created for a specific FTP user,*)

When you connect, you will see a welcome message from the FTP server in the log that shows at the top of FileZilla.

It will look like this:

```
    220---------- Welcome to Pure-FTPd [TLS] ----------
220-You are user number 1 of 50 allowed.
220-Local time is now 00:53. Server port: 21.
220-This is a private system - No anonymous login
220-IPv6 connections are also welcome on this server.
220 You will be disconnected after 15 minutes of inactivity.
AUTH TLS
234 AUTH TLS OK.
PBSZ 0
200 PBSZ=0
USER cPanel-username
331 User cPanel-username OK. Password required
PASS (password not shown)
```

Congratulations, you have successfully connected to the FTP server using FTPS over TLS!

If you create additional FTP users their username will always have the @ symbol in the username. For example:
user1@yourdomain.com
user2@yourdomain.com
The main account is uses the same username and password that you login to cPanel with, and does not require the @ symbol or @yourdomain.com username extension.

Related articles

- Create a Ruby on Rails Application using cPanel
- Can't delete files in cPanel and I am over quota
- Multi-Domain Hosting - Addon Domains
- What are inodes, and what are the inode limits?
- How do I change my cPanel Password?