Does GlowHost offer shell (SSH) access?

GlowHost offers jailshell (a limited shell) for shared hosting customers. Dedicated and Cloud servers come with root access should you want it, including on Managed Dedicated and Managed Cloud Servers.

Jailshell provides users limited privilege to SSH into their own home directory and sub folders, and manage all the files or additional domains under their control panel user's ownership.

Jailshell will read .bashrc, .bash_profile under your home directory. You can run most of the Linux commands to manage your account as well as configure, start and stop command line applications like rail, Node, Python and others.

SSH should be enabled on your account by default. If you do not see it within your control panel, and you would like SSH enabled on your account, please contact our helpdesk. Dedicated and Cloud servers have SSH enabled by default, but the SSH port is blocked by the firewall. This is done to save servers from attack during setup or in case the owner doesn't need SSH access at all. Thus, the owners will have to open it or whitelist their IPs using instructions provided in Welcome letter. If you experience any problems, please open a ticket for Technical Support department. We will be glad to help.

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